

Terms and Conditions for Group Bookings

Wombat's City Hostel Leipzig

I. Conclusion of Contract:

1. In order to guarantee our rates and booking conditions (see section III. below) the group must consist of a **minimum of 12 people**.
2. We primarily offer **dormitories** of 4 to 6 beds. As we only have a **limited number of private rooms** (single/twin/double rooms) those are reserved for group leaders and can be provided in accordance with the current availability.
3. The whole group must **arrive and depart together** - on the same dates and time.
4. Please note our **minimum age** restrictions:

2025:

Minimum age of 14 years: January 2nd – March 25th,
March 30th – December 29th

Minimum age of 18 years: March 26th – March 29th,
WGT (June 6th – 9th)

All groups with members younger than 18 need to be accompanied by an adult guardian/supervisor (min. 18 years old) during the entire stay.

II. Payment and Cancellation Policy:

Payment: 80% of the total amount (for travel agencies 100%) is to be transferred at the latest 4 weeks before arrival. The rest is due in cash upon arrival.

In case of a confirmed booking, please transfer the stated amount by the date mentioned in our booking confirmation to our bank account:

Bank details: **Erste Bank**
IBAN: AT32 2011 1850 4839 6400
SWIFT: GIBAAATWWXXX
as country, please choose **Austria**

IMPORTANT: please include the following information on the money transfer:

Arrival date
Departure date
Name of group (as stated in the email subject)

Please be aware that the **transaction fee is not included**.
Unfortunately, we cannot accept these charges. Please take this into account when transferring the down payment.

CANCELLATION CONDITIONS:

Until 4 weeks before arrival:	free of charge
28 - 14 days before day of arrival:	30 % of the cancelled amount
13 - 7 days before day of arrival:	80 % of the cancelled amount
6 - 0 days before day of arrival:	100 % of the cancelled amount

Please note:

Cancellations and modifications can only be processed via email to groupsleipzig@wombats.eu

III. Arrival, departure and other terms of condition:

- 1. Check-In** starts at 3.00 p.m. **Check-out** is until 11.00 a.m. Our front desk is open 24/7. In case of an earlier arrival or later departure you're welcome to use our luggage room. **Please inform us about the approximate arrival time.**
- We require **name** and **telephone number** of the person overseeing the group (e.g., teacher/organiser) during the stay in case questions or problems arise.
- The group leader is responsible for its group at all times.
- We **serve drinks** at reception 24/7.
Please note that in Leipzig the consumption of alcoholic beverages is legal from the age of **16 years**. If you have no-drinking rules for your group, it is the supervisor's responsibility to enforce them.
- Up to **2 beds** resulting from the gender split are free of charge.
In case the number of participants drops below the minimum requirement of 12 we will have to charge for empty beds as well.

Please acknowledge our [General Terms and Conditions \(GTCs\)](#)

The Group Booking Conditions stated above apply overriding in case of similar matters.

Further Important Information**GROUP RATES INCLUDE:**

- **Incl. VAT, excl. city tax**
Leipzig imposes an overnight tax/tourist tax of 5%, which is to be paid before arrival or upon check-in. Exemptions from this tax are possible (individuals under 18 years of age, disabled persons). Further information can be obtained from the accommodation.
- **Bed sheets:** Sheets are provided in all rooms. In dormitories, beds are not pre-made and sheets need to be brought back to reception on the day of departure.
- **Breakfast:** our breakfast is from 7.00 a.m. to 11.00 a.m. Please send us your preferred breakfast time via email in advance. In case your group is bigger than 50pax, we'll have to split it up and schedule time slots 30 minutes apart. This way we can prevent longer waiting times at breakfast.
- **Free Wi-fi** in the entire building.

ROOMS AND FACILITIES:

- All our rooms are equipped with an **en-suite bathroom**.
- The dormitories are equipped with **bunk beds**. There is a **locker** for each bed in the dorm.
- Please let us know whether the rooms will need to be divided by **gender**.
- Please bring your **own towels**. In the single and double rooms towels are provided. Towels can be **rented** for **EUR 2.-** each. Please book these in advance.
- You are welcome to use our **tea kitchen**, which includes a microwave, water cooker and fridge.
- Self-serving **washing machines** and **dryers** are available for a fee.
- Since we don't have our own bus parking lot, please make sure to organise one for your period of stay. The closest bus parking lot is [Busparkplatz Hauptbahnhof Ostseite](#) – it's ~2km from the hostel.

You can find pictures of the house on our [website](#)

We're looking forward to welcoming you as guests in our house!
If you have further questions, don't hesitate to contact us.