Terms & Conditions for Group Bookings
Wombat's City Hostel Munich Werksviertel

I. Conclusion of Contract

1. In order to guarantee our rates and booking conditions (see section III. below) the group must consist of a minimum of 15 people.
2. We primarily offer dormitories of 4 to 6 beds. As we only have a limited number of private rooms (single/twin/double rooms) those are reserved for group leaders and can be provided in accordance with the current availability.
3. The whole group must arrive and depart together - on the same dates and time.
4. Please note our minimum age restrictions:

2026:

Minimum age of 16 years:	January 2nd – May 2nd October 5th – December 29th
Minimum age of 18 years:	May 3rd – October 4th

2027:

Minimum age of 16 years:	January 2nd – May 1st August 1st – September 17th October 4th – December 29th
Minimum age of 18 years:	May 2nd – July 31st September 18th – October 3st

All groups with members younger than 18 need to be accompanied by an adult guardian/supervisor during the entire stay.

II. Payment and Cancellation Policy

Payment: 80% of the total amount (for travel agencies 100%) is to be transferred at the latest 4 weeks before arrival. The rest is due in cash upon arrival.

In case of a confirmed booking, please transfer the stated amount by the date mentioned in our booking confirmation to our bank account:

Bank details:
Erste Bank
IBAN: AT02 2011 1837 1623 5800
SWIFT: GIBAATWW
HRB: 232194

IMPORTANT: please include the following information on the money transfer:

Arrival date

Departure date

Name of group (as stated in the email subject)

Please be aware that the **transaction fee is not included**.

Unfortunately, we cannot accept these charges. Please take this into account when transferring the down payment.

Cancellation policy:

Until 4 weeks before arrival: free of charge

28 - 14 days before day of arrival: 30 % of the cancelled amount

13 - 7 days before day of arrival: 80 % of the cancelled amount

6 - 0 days before day of arrival: 100 % of the cancelled amount

Please note:

Cancellations and modifications can only be processed via online group booking platform used for generating the booking. You can reach us directly via email to groupsmunich@wombats.eu

III. Arrival, Departure, and other Terms and Condition

1. Check-In starts at 2.00 p.m. **Check-out** is until 10.00 a.m. Our front desk is open 24/7.

In case of an earlier arrival or later departure you're welcome to use our luggage room.

Please inform us about the approximate arrival time.

2. We require **name** and **telephone number** of the person overseeing the group (e.g., teacher/organiser) during the stay in case questions or problems arise.

3. The group leader is responsible for its group at all times.

4. We have a **bar** which is open daily from 6.00 p.m. Please note that in Munich the consumption of alcoholic beverages is legal from the age of **16 years**. If you have no-drinking rules for your group, it is the supervisor's responsibility to enforce them.

5. **Up to 2 beds** resulting from the gender split are free of charge. In case the number of participants drops below the minimum requirement of 15 we will have to charge for empty beds as well.

Please acknowledge our General Terms and Conditions (GTCs) and house rules.

The Group Booking Conditions stated above apply overriding in case of similar Matters.

Further Important Information

Group Rates include:

-All applicable taxes and duties

-Bed sheets: In dormitories beds need to be made on your own and you need to take down the sheets at check-out.

-Breakfast: our breakfast is from 7.00 a.m. to 10.30 a.m.

Please note that if your group has more than 50 members, we'll have to split it up and schedule time slots 30 minutes apart. This way we can prevent longer waiting times at breakfast.

-Free Wi-fi in the entire building.

Rooms and Facilities:

-All our rooms are equipped with an en-suite bathroom.

-The dormitories are equipped with bunk beds. There is a locker for each bed in the dorm.

-Please let us know whether the rooms will need to be divided by gender.

-Please bring your own towels. In the single and double rooms towels are provided.

Towels can be rented for a small fee. Please book these in advance.

-You are welcome to use our fully equipped guest kitchen to prepare your own meals.

-Our self-serving washing machines and dryers can be used for a fee. Detergent is also available at reception.

-Since we don't have our own bus parking lot, please make sure to organize one for your period of stay.