

Terms & Conditions for Group Bookings Wombat's City Hostel London

I. Conclusion of contract:

1. In order to guarantee our rates and booking conditions (see section III. below) the group must consist of a **minimum of 15 people**.

2. We primarily offer **dormitories** of 4 to 8 beds. As we only have a **limited number of private rooms** (single/twin/double rooms) those are reserved for group leaders and can be provided in accordance with the current availability.

3. The whole group must **arrive and depart together** – on the same dates and time.

4. Please note that we have following **minimum age** restrictions:

2024:

Minimum age of 18 years

2025:

Minimum age of 18 years

II. Payment and Cancellation Policy:

80% of the total amount (for travel agencies 100%) is to be transferred

latest 4 weeks before arrival. The rest is due in cash upon arrival.

In case of a confirmed booking, please transfer the stated amount by the date mentioned in our booking confirmation to our bank account:

Bank details:

LLOYDS BANK

Sortcode: 306541 Account No: 34489860

IBAN Code: GB57 Loyd 3065 4134 4898 60

Swift Code: LOYDGB21682

IMPORTANT: *please include the following information on the money transfer:*

Arrival date

Departure date

Name of group (as stated in the email subject)

Please be aware that the **transaction fee is not included.**

Unfortunately, we cannot accept these charges. Please take this into account when transferring the down payment.

Cancellation conditions:

Until 4 weeks before arrival: free of charge

28 - 14 days before day of arrival: 30 % of the cancelled amount

13 - 7 days before day of arrival: 80 % of the cancelled amount

6 - 0 days before day of arrival: 100 % of the cancelled amount

Please note:

Cancellations and modifications can only be processed via email to groupslondon@wombats.eu

III. Arrival, departure and other terms of condition:

1. Check-In starts at 2.00 p.m and ends at 10.00 p.m.

Check-ins after 10pm are prohibited! If there is no other possibility, please inform us beforehand and respect the regulated quiet hours are from 10 p.m. to 7 a.m. and on weekends from 10 p.m. to 9 a.m.

Check-out is until 10.00 a.m. Our front desk is open 24/7.

In case of an earlier arrival or later departure you're welcome to use our luggage room. **Please inform us about the approximate arrival time.**

2. We require **name** and **telephone number** of the person overseeing the group (e.g., teacher/organiser) during the stay in case questions or problems arise.

3. The group leader is responsible for its group at all times.

4. We have a **bar** which is open daily from 6.00 p.m.

Please note that in London the consumption of alcoholic beverages is legal from the age of **18 years**. If you have no-drinking rules for your group, it is the supervisor's responsibility to enforce them.

5. **Up to 2 beds** resulting from the gender split are free of charge.

In case the number of participants drops below the minimum requirement of 15 we will have to charge for empty beds as well.

Please acknowledge our [General Terms and Conditions \(GTCs\)](#) and [house rules](#). The Group Booking Conditions stated above apply overriding in case of similar matters.

Further Important Information

Group Rates include:

- All applicable **taxes and duties**
- Bed sheets:** In dormitories beds need to be made on your own and you need to take down the sheets at check-out.
- Breakfast:** our breakfast is from 7.00 a.m. to 10.30 a.m.

Please note that if your group has more than 50 members, we'll have to split it up and schedule time slots 30 minutes apart. This way we can prevent longer waiting times at breakfast.

- Free Wi-fi** in the entire building.

Rooms and Facilities:

- All our rooms are equipped with an **en-suite bathroom**.
- The dormitories are equipped with **bunk beds**. There is a **locker** for each bed in the dorm.
- Please let us know whether the rooms will need to be divided by **gender**.
- Please bring your **own towels**. In the single and double rooms towels are provided.
Towels can be **rented** for **GBP 2.-** each. Please book these in advance.
- You are welcome to use our fully equipped **guest kitchen** to prepare your own meals.
- Our self-serving **washing machines** and **dryers** can be used for a fee. Detergent is also available at reception.
- Since we don't have our own bus parking lot, please make sure to organise one for your period of stay.

You can find pictures of the house on our [website](#) and we are looking forward for your LIKE on [Facebook](#) 😊

We're looking forward to welcoming you as guests in our house!

If you have further questions, don't hesitate to contact us.

Review us online!

We hope you enjoy your stay, and we'd appreciate your feedback:

<http://goo.gl/UXQJ9t>

